Change of Circumstances Form

Name and address



Private and Confidential

Please use a black pen to complete this form

Please complete and return this form to:

Eden District Council, Benefits Team,
Department of Finance
Town Hall
Penrith
Cumbria CA11 7QF

Telephone: (01768) 810066

Email: benefits@eden.gov.uk

ON BEHALF OF

Signature:

Date:

Please note that you must return this form and proof of all your income and capital by the date below

1	1	
,	,	

Please send this form back quickly or you may lose money.

Please read the guidance notes on page 2

- Fill in this form to claim money off your rent or Council Tax bill.
- If you need help to fill in this form, please contact the Benefits Team at the address above.

The Benefits Team will use the information you give us on this application form to work out whether you are entitled to benefit. We must take all appropriate steps to protect public funds and prevent fraud and to help others do the same. We may give the organisations involved in sharing out public funds (for example, local authorities and central government agencies) access to the information you have provided.

FOR OFFICE USE ONLY

Date claim form received	Issue date	Notes
	Issued by	
	Benefit Reference	
	Council Tax Reference	

Version 7

Important

We are sorry that there are so many questions but it is important that you answer all of them.

Please read these notes carefully

- Fill in this form if you want to continue to receive help to pay your rent and/or Council Tax.
- We will use the information you give us to work out your Housing Benefit and Council Tax Reduction. We will also use it to check you are paying the right amount of Council Tax.
- We will follow the Data Protection Act and keep the information you give us confidential.
- Please note that it is very important that you return the form and all the information and evidence to go with it by the date in the enclosed letter. If it is not received by this date then you may lose benefit. If you cannot do this, please let us know why.
- It is important that you answer all the questions on the form even if they do not apply to you. Failure to do this may lead to a delay in your benefit being calculated.
- **If you need any help** to complete the form, please call in at the address on the front page or telephone the Council using one of the following direct dial numbers:

Council Tax Reduction and Housing Benefit (01768) 810066

We can send a Council Officer to your home to help you if you wish.

Opening Hours

8.45am to 5.15pm Monday to Thursday

8.45am to 4.45pm Friday

(Second Thursday in every month 10am to 5.15pm)

- Once we have got all the information we need from you, we will work out the benefit and
 write to you to let you know how much you will get. You should hear from us within 14 days
 of us receiving all the information.
- If you deliver this form to the Town Hall please ask for an acknowledgement receipt to show that you have delivered it.

If you have someone helping you with your affairs (for example, an appointee) would you like us to contact them when we are dealing with your claim?

Yes No		
If Yes , please give their nan they have one)	e and address, telephone number (and/or fax and e-mail address	if
Name:	Telephone No:	
Address:	Email address:	
Do you want all corresponde	nce sent to you? Yes No	

Section 1 - About you and your partner Do you have a partner who normally lives with you? No 🗌 Yes By partner we mean someone you are married to or live with as if you were married, or a civil partner or person you live with as if you are civil partners. If you have a partner, you must answer all the questions about them, as well as yourself You **Your Partner** Title (Mr, Mrs, Miss) Surname All your other names in full Date of Birth / / Address Postcode Postcode What date did you move to this address? Your daytime phone number Code Number Code Number National Insurance Number (you must give your number or you will not be able to claim benefit. (If you have not got a number please let us know). Are you or your partner in hospital Yes No Yes No or prison? If so, give the date you or your partner went into hospital or prison.(Please send proof) Are you looking after someone who is Yes No Yes No receiving Attendance Allowance, Carers Allowance, Disability Living Allowance (Care Component) or Personal Independence Payments (Daily Living Component)? If yes, please say who you are looking after. (Please send proof) Do you or your partner pay towards the Yes No Yes No upkeep of a student? How much do you pay and how £ £ every every often? Are you or your partner a student? Yes No Yes No (By student we mean anyone who is Tell us if this is full or part time. Tell us if this is full or part time. attending a course of study at an educational establishment, including Full time Part time Full time Part time student nurses?) How much of your income is taken £ a year £ a year into account when working out your

grant?

You **Your Partner** Please tick if you or your An apprentice partner are/have: On youth training In legal custody **Chronic Mental Health Condition** Registered blind Long-term sick or disabled **Section 2 - About Children** Please give details of all the children living with you, for whom you or your partner gets Child Benefit. (You must let the Council see proof of your current Child Benefit such as your book or letter from the Benefits Agency). We need to know about any children in your household who are: under 16, aged 16 or 17 and registered for work or youth training, or aged 16,17 or 18 and in education doing a course not higher than GCE A-level, SCE Higher level or GNVQ (advanced). Are there any children in Yes No Go to Section 3. your household as described above? If there are more than 3 children, use a separate sheet of paper to tell us all the information we ask for on this page. If you are sending a separate sheet of paper, tick this box Child 1 Child 2 Child 3 Surname First Names Date of Birth What is the child's sex Relationship to you (for example son, niece). If they are not related to you, please enter "NONE" The child's relationship to your partner Usual address, if different from yours Child Benefit number Who gets the Child Benefit for them? We need to see proof of this Is the child registered blind? Yes No Yes No Yes (Please send evidence of this) Does the child get Attendance Yes No No Allowance, Disability Living Allowance or Personal Independence Payments? (Please send proof) How much? How much? How much?

Section 1 - About you and your partner (continued)

£

£

Section 2 - About C	Childre	n (c	ontir	nued)					
Do you or your partner pay any childminding costs for this child t registered childminder, a nursery after-school club?		Yes [☐ No		Yes [No No		Yes	No 🗌
Tell us the name and registration number of the minder.	1								
How much do you pay a week? (Please send us proof of this) We will send any proof back to y	ou.	£			£			£	
Section 3 - Other p	eople l	livin	g wit	th yo	u				
Please tell us about all the peopl children, sons or daughters who told us about in Section 2.									
Do you have other people living	with you	Yes [swer all o	questions	No [Go t	to Section 4	1
Do not tell us about people who three people, use a separate she			oathroor	n or toile	t with you	. If you wa	ant to te	ell us about	more than
If you are sending a separate s	sheet of pa	aper, ti	ck this	box					
_	Firs	t Perso	on		Secon	d Person	1	Third	l Person
Surname				_					
First Names									
Date of Birth	1	1			1	1		/	1
Their relationship to you or your partner (for example friend, son, mother, none)									
Do they get Income Support, Inc based Jobseeker's Allowance, Income-related Employment and Support Allowance or PensionCr	I	Yes	No		Yes	No		Yes	No
Do they get Disability Living Allov Attendance Allowance or Person Independence Payments?		Yes	No		Yes	☐ No		Yes	No 🗌
How much?		£			£			£	
Do they get Incapacity Benefit?	,	Yes	No)	Yes	☐ No	 	Yes	No
Are they registered blind?	,	Yes	No	· 🗌	Yes	☐ No	 	Yes	No 🗌
Are they a full-time student, a stundard, a care worker, an apprent or on youth training?		Yes [No		Yes	No.	• <u> </u>	Yes	No
Please tell us which									
Are they caring for someone in y for 35 hours or more each week'		Yes [No		Yes	No		Yes	No 🗌
If Yes , please say who they are	caring for [
Are they jointly responsible with paying the rent or mortgage?	you for	Yes [No.		Yes	No.	 	Yes	No

ecotion o ether people	ШМ	119	With you	a (00	memaca,		
Do they pay rent or money for board and lodgings to you or your partner?	Yes		No	Ye	s No		Yes No
How much?	£		a week	£	a week		£ a week
Does this include money for food?	Yes		No 🗌	Yes	s No		Yes No
Does this include money for heating?	Yes		No 🗌	Ye	s No		Yes No
Do they have a chronic mental health condition?	Yes		No	Yes	s No		Yes No
Are they in legal custody or hospital at the moment?	Yes		No 🗌	Ye	s No		Yes No
If Yes which one?							
When did they go in?		1	1		1 1		1 1
When are they due to come out?		1	1		1 1		1 1
Do they normally work for 16 hours or more a week?	Yes		No	Ye	s No		Yes No
Tell us their earnings before any deductions (we need to see their last five weekly payslips or last two months payslips).	£			£			£
What is their employers name and address?							
Do they have any savings?	Yes		No 🗌	Ye	es No		Yes No
If YES , what interest do they receive from their savings? (please include all Building Society and Post Office accounts Premium Bonds, Income Bonds, PEP's, ISA's, Stocks and Shares, Unit Trusts and National Savings Certificates)				£			£
How often is the interest paid?							
Do they have any other income at all? Make sure you tell us about all other income they have. This includes any benefits or allowances you have not told us about on this form.	Yes		No 🗌	Ye	s No		Yes No
Name of first income]	
How much is it before deductions?	£		a week	£	a week]	£ a week
Name of second income]	
How much is it before deductions?	£		a week	£	a week] [£ a week

We need to see evidence of the income, savings and benefits of everyone listed in this section. If they work we need to see their last five weekly or two monthly pay slips.

Section 4 - About Income Support, income-based Jobseeker's Allowance, income-related Employment and Support Allowance and Pension credit

	You	Your partner
Are you or your partner actually gettin Income Support, Income-based Jobsee Allowance, Income-related Employmen Support Allowance or Pension Credit at	eker's Yes No t and	Yes No
When did you start getting it?	1 1	1 1
Are you or your partner still waiting to hear about a claim for Income Support, Income-based Jobseeker's Allowance, Income-related Employmen Support Allowance or Pension Credit?	Yes No	Yes No
When did you claim?	1 1	1 1
Which other benefit are you getting or waiting to hear about?		
Section 5 - About being	g self-employed	
Are you self-employed?	Yes Answer all the questions in to part.	his No Go to Section 6
Is your partner self-employed?	Yes Answer all the questions in t part.	his No Go to Section 6
	s for the last financial year. If you have o will need to see some other evidence of your order. You	
What kind of work do you do?		
When did the business start?	1 1	1 1
What is the business address?		
	Postcode	Postcode
Do you have any business partners?	Yes No	res No
Tell us their name and address		
	Postcode	Postcode
How many hours a week do you usually work?		
Do you get Business Start-up Allowance?	Yes No	Yes No
How much and how often?	£ every	£ every
Do you pay into a private pension scheme?	Yes No	Yes No
How much and how often?	£ every	£ every

Section 6 - About working for an employer Do you work for an employer? Yes Answer all the questions in this No Go to Section 7 part. Does your partner work for an employer? Yes Answer all the questions in this Go to Section 7 No part. If you work for more than one employer, tell us about all other employers on a separate sheet of paper and send it with this form. If you are sending a separate sheet, tick this box You Your partner What kind of work do you do? What is your employer's name and address? Postcode Postcode When did you start this job? 1 1 What is your payroll, employee or staff number? Are you employed for a limited period? Yes Yes When will this finish? How often do you get paid? Every Every How much do you get paid after tax, £ £ National Insurance and Pension payments are taken off? £ £ What is your hourly rate? How many hours a week do you usually work? How are you paid? (cash, cheque, to your bank, other - please say what) When was your last pay rise? When will your next pay rise be? 1 Give details of any regular overtime, bonuses or commission. Are you getting Statutory Sick Pay (SSP), Yes Yes No Statutory Paternity Pay (SPP), Adoption Pay or Statutory Maternity Pay (SMP) from your employer at the moment? Are you getting any other sick pay or maternity pay from your employer at the moment? Do you pay into a private or company Yes No Yes No pension scheme? £ £ every every How much and how often?

Section 6 - About working for an employer (continued)

We must see your last five weekly payslips or last two months payslips if you are paid monthly. Please send original payslips not copies. Handwritten payslips will only be accepted if they are signed and stamped by your employer. We will send your payslips back to you.

If you are unable to supply payslips, we Would you like us to send a form direct		
Section 7 - About any oth	ner work	
Do you do any other work at all?	Yes Answer all the questions in	this part. No Go to Section 8
Does your partner do any other work at a	Il? Yes Answer all the questions in	this part. No Go to Section 8
	You	Your partner
What other work do you do?		
What is the name and address of the person you do this work for?		
	Postcode	Postcode
When did you start this work?	1 1	1 1
How many hours a week do you usually work?		
Do you get paid? If you only get expenses or tips, still tick Yes and give details.	Yes No	Yes No
How much do you get after any deductions?	£ every	£ every
We must see evidence of any earnings l	pefore we can decide your entitleme	nt. Read the checklist at Section

We must see evidence of any earnings before we can decide your entitlement. Read the checklist at Section 13 to see what you can use as evidence.

Section 8 - About benefits and pensions

Are you or your partner getting any benefits or waiting to hear about benefits you have claimed? Please answer **ALL** the questions in this part. Enter **NONE** to any you or your partner do not receive. Enter the **FULL** amount of the benefit before any deductions and how often you are paid (weekly, fortnightly, 4 weekly, monthly or other)

	Υοι	J.	Your partner				
	How much do you receive?	How often is it paid?	How much do you receive?	How often is it paid?			
State Retirement Pension	£		£				
Personal Pensions or Pensions from former employer (after tax)	£		£				
On what day each year does this Pension increase?	1 1		1 1				
Widowed Parent's Allowance	£		£				
Widows Pension	£		£				
War Widows Pension	£		£				
War Disablement Pension	£		£				

Section 8 - About benefits and pensions (continued) £ Child Benefit £ £ Maternity Allowance Bereavement Allowance £ £ Universal Credit £ £ per month per month (please provide award letter) When did this start? 1 Yes Are you waiting to hear about a claim for Yes No **Universal Credit?** Contributions Based Job Seekers £ £ Allowance (JSA(Cont)) Contributory Employment and Support £ Allowance (ESA(Cont)) When did this start? Working Tax Credit £ / 1 When is this due to end? £ £ Severe Disablement Allowance Attendance Allowance £ £ Disability Living Allowance (Care £ £ Component) Disability Living Allowance (Mobility £ Component) Personal Independence Payment £ £ (Daily Living Component) Personal Independence Payment £ (Mobility Component) Government Training Scheme Please say which scheme it is. Fostering Allowance £ Carer's Allowance £ £ Child Tax Credit £ £ When is this due to end? £ £ Industrial Disablement Benefit If you get Benefit or Allowances not in this list, please say what they are, how often they are paid and how much you £ receive. Please give details of any Income or benefit you have applied for and are waiting to hear about

Section 9 - About other money coming in

Do you or your partner, or any children you are claiming for, have any money coming in (or expect to have some money coming in) that you have not already told us about on this form?

	Y	ou/		Your partner	
Maintenance received (including amounts received from the Child Support Agency) How much do you receive and how often is it paid?			£		_
Have you any other income not already declared on this form? (for example rent from a property,	Yes	No		Yes No	
income from an annuity or a charity). If yes please provide details and send proof					_
If you are 60 or over, are you a member of a personal pension scheme or do you hold a retirement annuity from which you have not received any income? (We will send you a form to ask for further details about this)	Yes	No		Yes No	

We must see evidence of any money coming in before we can decide your entitlement. Read the checklist at Section 13 to see what you can use as evidence.

Section 10 - About bank accounts, savings, investments and property

Do you or your partner have any capital, savings or investments in the UK or abroad? This includes cash, current accounts and savings accounts with a bank or building society, post office accounts, premium bonds, National Savings Certificates, stocks and shares.

Answer ALL the questions in this part. Enter NONE to any accounts or savings you do not have.

			You		•	Your partne	r
Cash Savings	Amount	:	£	£	£	£	£
Bank Current Accounts	Amount Account Number	:	£	£	£	£	£
Bank Deposit Accounts	Amount £ Account Number		£	£	£	£	£
Building Society Accounts	Amount £ Account Number		£	£	£	£	£
Post Office Accounts	Amount Account Number	:	£	£	£	£	£
National Savings Accounts	Amount £ Account Number		£	£	£	£	£
Income Bonds	Amount £ Account Number		£	£	£	£	£

Section 10 - About bank accounts, savings, investments and property (continued)

Premium Bonds	Amount Account Number	£	£	£	£	£	£
Personal Equity Plans	Amount Account Number	£	£	£	£	£	£
Individual Savings Accounts (ISA)	Amount Account Number	1	£	£	£	£	£
You must provide	original	statement	s for the last 2	2 months for eac	ch account you h	ave.	
Stocks and shares		Full name		How many?	Full name		How many?
		Full names		How many?	Full names		How many?
Unit Trusts							
		Issue Num	ber (eg 25 th)	How many?	Issue Numbe	er (eg 25 th)	How many?
National Savings Certificates							
You must provide	evidenc	e of all inv	estments you	hold.			
Do you own any oth property or land?	ner	Yes	No		Yes	No	
Please give the add location (we will wri ask for more inform	te to you	to					
Is the property or la	nd for sa	le? Yes	No		Yes	No	
When was it put up	for sale?	?	1 1		1	I	
Do you have any of investments or savi here or abroad?		er Yes [No		Yes	No	
If yes, please give of send proof	details an	nd					

We must see evidence of any savings, investments or property before we can decide your entitlement. Read the checklist at Section 13 to see what you can use as evidence.

Section 11 - About rent
If you pay rent for your home, please confirm the amount you pay £ every
If your rent has changed since you made your previous application, please tell us the date of the change
Please note that we will need proof of your rent if it has changed.
Section 12 - Other information
Please use this space to tell us anything else about your claim that you think we may need to know.

Section 13 - Checklist

Please tick to say what evidence you are sending with this form. We must see original documents, not copies.

We recommend that you send any important documents in the post by **Recorded Delivery** to The Benefits Section, Town Hall, Penrith, Cumbria, CA11 7QF or deliver them to the Town Hall by hand.

If you do not provide all the evidence we need, we might not be able to pay you any benefit or a reduction. We need the same evidence for your partner, if you have one.

If you cannot send the evidence we need at the moment, send the form back to us now and send the evidence later. We can start to process your claim, but we will not be able to pay you any benefit or a reduction until we have all the evidence

evidence.
Evidence of capital, savings and investments
Such as all your bank, building society or post office books, full bank statements, or certificates for premium bonds, National Savings Certificates, ISAs, stocks, shares and unit trusts. We need to see evidence of any interest or dividends you get on investments and savings. We need to see this evidence for children in your household as well. The evidence you send must show details for at least the last two months.
Evidence of earnings
This means your last five payslips if you are paid every week, your last three payslips if you are paid every two weeks, or your last two payslips if you are paid every month. We cannot accept handwritten payslips unless they are signed and stamped by your employer. We will contact your employer if you do not have these payslips. If you or your partner is self-employed, we need to see your accounts for the last financial year or, if you have been trading for less than six months, a summary of your trading records so far.
Evidence of other income We also need this for any other adults living in your home.
Such as pension slips from a former employer or a letter from the court showing how much maintenance you are getting. We need to see evidence of any money people pay you for board and lodgings.
Evidence of benefits, allowances or pensions We also need this for any other adults living in your home.
Such as current award notices or letters from social security confirming how much you get. If you do not have evidence, let us know straight away. Please do not send order books through the post.
Evidence of other money paid out

Such as letters about student grants or maintenance, agreements or receipts from registered child carers.

Section 14 - Declaration

Please read this part carefully and then you and your partner must sign below (it is the policy of Eden District Council to pursue all fraudulent claims)

- The information I have given on this form is true and complete.
- I will let you know in writing straight away of any changes in my circumstances so that you may work out my entitlement again. (Failure to report changes is an offence).
- You may check any of the information I have given. This may include my bank, building society, the Department of Works and Pensions or my employer.
- If I receive too much Housing Benefit because I do not tell you about changes in my circumstances, I realise I will have to repay the Housing Benefit.
- If my entitlement to a Council Tax Reduction is reduced, I realise I will have more Council Tax to pay.
- If I give false, incorrect or incomplete information, I realise I may be prosecuted. (The Council must protect the public funds it handles and so may use the information you have provided on this form to prevent and detect fraud. The Council may also share this information, for the same purposes, with other organisations which handle public funds).

Signatures			Date	
You:			/ /	
Your partner:			1 1	
You do not have to give your telephone, fax or Email address but it helps us to process your claim more quickly should we need to contact you.				
Your telephone number:				
Your Email address:				
 Change of Circumstances You must tell the Council if your circumstances change or the circumstances of anyone living with you changes. Changes of circumstances you must tell us about include the following:- You or anyone living with you stop getting Income Support, Job Seekers Allowance or any other state benefits. You or anyone living with you change jobs or your wage goes up or down. The number of people living with you changes. If any of your children leave school. If you move. This includes a flat or room at the same address. Start living with someone, get married or form a civil partnership. Your capital or savings change. 				
If you are not sure you must ask	the Council for help.			
If this form has been filled in by s other than the person claiming pl why you are filling in this form for claiming.	ease tell us			
I declare that as far as possible, form are correct.	I have confirmed with the pers	on claiming that the ar	nswers I have written on this	
Name of the person who filled in	the form:			
Signature:				
Relationship to the person claimi	ng:			
Date:	1	1		