The Council Plan for 2019 - 2023

"Providing modern, efficient, customer and community focused services, in a vibrant, caring and prosperous District."

Eden District Council

www.eden.gov.uk

Our priorities, goals and promises

Council

To provide efficient and easy to use services, employ new technology and new ways of working to reduce operating costs and to be a financially self-sufficient and sustainable Council.

Improving Council services

- Provide accessible services to meet changing customer needs.
- Transform and improve services to generate operational efficiencies and cost savings.
- Listen to our customers and engage with our communities and partners.
- Ensure office accommodation is fit for purpose for staff, visitors and customers.
- Develop and implement a workforce strategy to support the implementation of new technology, new ways of working and which creates a culture of innovation and continuous improvement.
- Implement a new performance framework which supports continuous improvement.

Commercial initiatives

- Develop and deliver the Commercial Plan.
- Undertake a review of the Local Plan.
- Commission a review Service Contracts.
- Review the devolution programme and plan for the next phase

Self sufficiency

- Be financially self-sufficient and sustainable Council
- Review the Council's scrutiny arrangements and structures and implement revised arrangements
- Review the Council's carbon footprint and implement an action plan to reduce.

Economy

To deliver a plan to encourage businesses to establish and flourish, support the market towns and communities with their development plans and to promote the district as a place to live, visit, do business, enjoy adventures and raise a family.

Vibrant economy

- Develop and deliver an infrastructure plan for junction 41 site to enable further employment opportunities.
- Retain and attract a working age population through the delivery of a plan for the future of Eden.
- Deliver a Business Growth Programme for the District.
- Create the conditions which support digital and technology business to set up and thrive in the district.

Supporting communities

- Support the Market Towns of the District in the delivery of plans for their future.
- Support the Rural Communities of the District in the delivery of plans for their future.
- Support stronger communities and reduce isolation through promoting and supporting Superfast Broadband across the District

Tourism

- Promote the District as a place to live, visit, do business, enjoy adventures and raise a family.
- Develop the Council owned land at Redhills as the gateway to the Lake District.
- Promote and support an events programme which draws people to visit Eden's towns and rural areas.

Health & Wellbeing

To ensure the provision of the right homes in the right places, support energy initiatives and provide a framework to improve health and well-being for all.

Right homes, right place

- Support and enable provision of Community Housing schemes.
- Develop and deliver a Housing Strategy that meets the varied needs of people in the District.
- Deliver a strategy which supports innovative sustainable and affordable housing.

Affordable warmth and energy

- Promote and support the delivery of sustainable energy schemes in the District.
- Deliver a programme to reduce fuel poverty in the District.

Health and happiness

- Promote healthy and active lifestyles for all, by focusing our facilities, such as our leisure centres and our world class countryside.
- Develop and commission a new model for leisure services provision.
- Support community led health and happiness initiatives for all residents and visitors.