

Suffering a mental illness or impairment and threatened with homelessness

Eden Housing Association's Housing Options Service (Eden Housing Association are contracted by Eden District Council to carry out its homelessness and housing advice service) will ensure early identification of housing problems take place to hopefully prevent you from becoming homeless. This will be achieved through partnership work and multi-agency working to prevent you from becoming homeless, through the necessary support intervention you may require.

On the basis that you are suffering from a mental illness or impairment, Eden Housing Association could well accept that you are vulnerable and therefore in "priority need" for accommodation. This will be determined by your personal circumstances.

Eden Housing Association will continuously review the advice and advocacy services available to you, and work with colleagues to provide outreach support services, according to your needs. You will receive a Personalised Housing Plan that will be completed in partnership with you, and potentially your advocate.

Eden Housing Association's Housing Options Service will attempt to provide you with access to main stream healthcare services.

Cumbria Choice works effectively for homeless people with mental health problems and complex needs to ensure appropriate accommodation is always provided to applicants.

If you need housing advice assistance and support with your housing needs, please contact Eden Housing Association's Housing Options Service on **01768 861428**.

For more information please access information on either Eden District Council's website at **www.eden.gov.uk** or Eden Housing Association's website at **www.edenha.org.uk**